



RASHMI ENTERPRISES

CONNECTING TO WORLD PEOPLE

**Rashmi Enterprises
welcomes you**

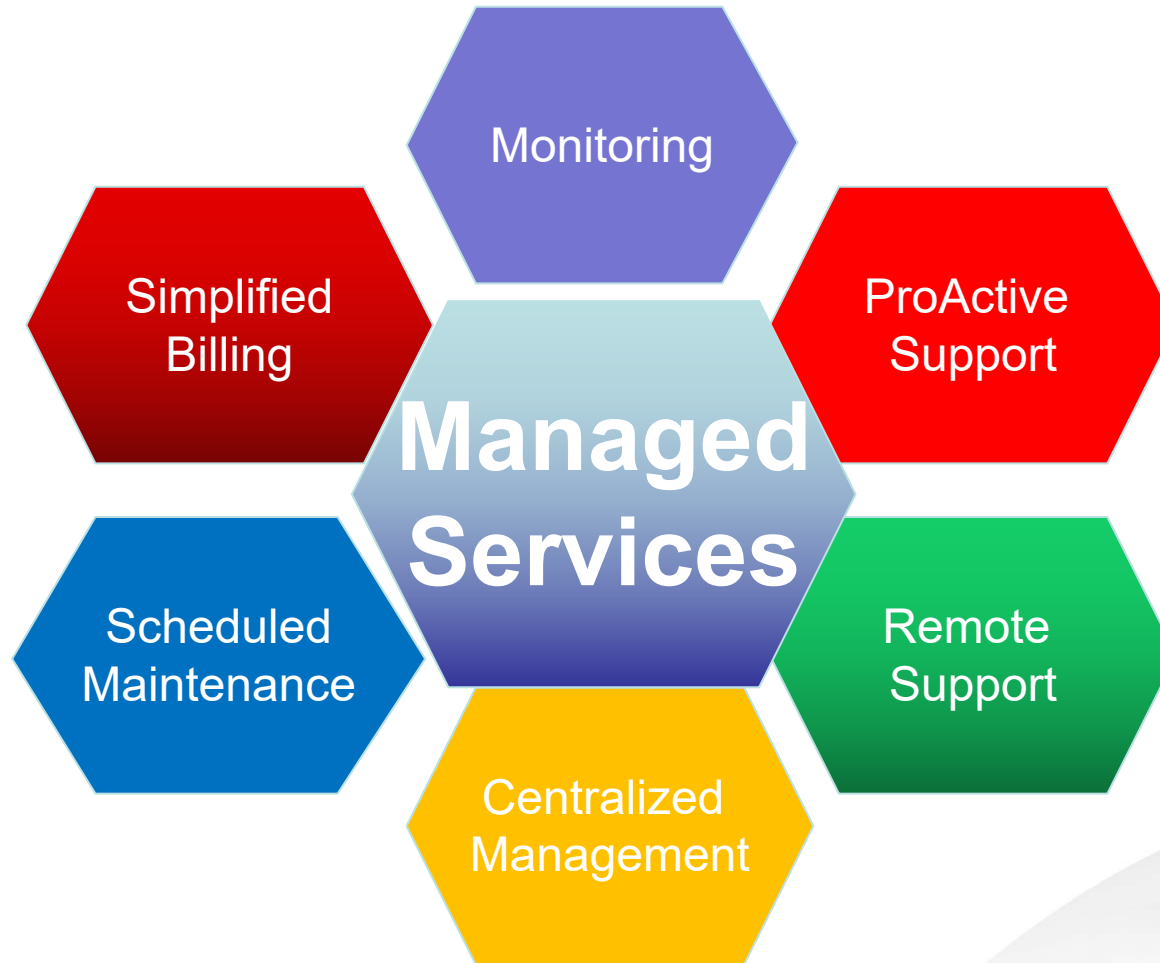


Introduction About Company

- Rashmi Enterprises is a complete Telecom solution provider managed data connectivity over ILL and Business Broadband with SD-WAN, Managed Wifi Solution / Firewall /Switch / Router across India to Corporate Houses / SMEs / Banks and Educational Institutions.
- We are confident that this Solution will help our clients enable their digital transformation journey with complete visibility, automation and control over their operations and increased efficiencies.



We are well known as Manage solutions provider.



Our Services

- We offer centralized billing, call logging & ticket generation for a stress free engagement.
- We have Strong partnership with multiple operators across India like TATA Teleservices,Airtel,Jio,ION,ACT, Hathway,Ishan,Hinduja Group,Tikona,Spectranet etc.
- SLA based service uptime commitment of 99 % over dedicated ILL & 95% over business broadband.
- We have well experience team (Ex-Employee of TATA Teleservices,Bharti Airtel and Reliance)
- Fully Managed by
 - · All features from Secure +
 - · Complete Pro-active monitoring
 - · UTM Features



Our Vision

- The aim of RASHMI ENTERPRISES is to make your operations Smoother, Faster & Trouble free.
- Our team of trained professionals ensures Quick Turn around time for both Installing and Meeting Service requirements.
- We have a well qualified and experienced team of engineers to back our claim and of course the recommendations of new / existing clients.



Deliverables

- Centralized & single point of contact for all link commissioning, billing, proactive monitoring .
- Strong partnership with multiple Telco / ISP across India.
- 24*7*365 basis technical & ISP support for the given link.
- Monthly link uptime commitment of 99.5 % over dedicated ILL & 95% over business broadband
- Charge for onsite Engr. visit for link related issue check is included in annual recurring charge.
- Escalation matrix from helpdesk team till L3 Team will be provided for easy of reachability.
- We are providing uptime report on monthly basis.



Service Delivery & Payment Terms

- Payment to be made in favor of “Rashmi Enterprises”.
- One time installation of given link, 12 months recurring & static IP charge in advance at the time of order logging & sharing PO Copy.
- GST will be on applicable on all mentioned installation cost, quarterly recurring & static IP Charge.
- End to end given scope delivery within 7-8 working days from the date of your go ahead, PO Copy & required supporting documents.
- Notice period will be 45 days in prior for termination of any BB / ILL link with 12 months of locking period.
- Rashmi Enterprises will not be responsible for any misuse of internet at branch/location level.



Scope of M/S Rashmi Enterprises

- M/S Rashmi Enterprises will directly sign and contract with your company for Link managing, maintenance & support.
- M/S Rashmi Enterprises will update your IT Team once internet link is delivered at the branch & tested working on Laptop.
- Complete End-to-end link deployment, technical solution & billing management.



Our Expertise

- Solution oriented organization with best customer experience.
- Cutting edge solutions based on latest technologies.
- One stop solution to all telecom/IT requirements.
- Better understanding business needs.
- Ability to provide services to client present across India.
- Highly experienced and professional team.



Few of our Valued Clients



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We look forward for an opportunity to serve you.

Thank you!

